DKB innovative

dkbinnovative.com | 888.352.4832

If the **AVERAGE WORKER** makes $50k/yr, or $30/hr, that adds up to **$2,748** in **productivity losses,** PER EMPLOYEE, PER YEAR

22 MINUTES A DAY WASTED **on IT issues** for a full-time employee equals **91.6 hours a year**

ANNUAL COST **for entire staff**
5 employees — $13,740
10 employees — $27,480
25 employees — $68,700
50 employees — $137,400

Increase Your Practice's Productivity and Profitability

From EHR to coding and billing, healthcare is more reliant on IT than ever before. Practice productivity and efficiency are now directly tied to your computer systems and workflow. Stable and secure IT systems result in improved patient flow, staff efficiency, streamlined electronic data, an enhanced ability to quickly access health records, and an increase in practice profitability.

Much like the way physicians diagnose ailments, DKB identifies potential risks in your IT systems that could lead to technology disruptions. We leverage technology to *save you time and money.*

With DKBinnovative as your IT partner, you can focus on what's most important—patient care.

PRODUCTIVITY
One hour of IT interruption easily equates to three hours of lost productivity across your enterprise. That's why DKBinnovative measures success not only on the speed of IT resolution, but on how many issues we can prevent. Increasing your staff's productivity means seeing more patients, increasing reimbursements, and maximizing profitability.

VENDOR MANAGEMENT
We take responsibility for managing your vendors, and our experience and network ensures that you get the right products and services at the best price. We handle all negotiations and disputes freeing up your staff to focus on patient care.

CYBERSECURITY
The healthcare industry experiences twice the amount of cyberattacks as other industries, and the consequences are even more potentially devastating now that health records are electronic. Beyond compromising private health information, cyberattacks can cause complete system shutdowns.

COMPLIANCE
Compliance is important, but it can be a productivity killer. Most practices lack the necessary training, resources, and security measures to meet the growing list of HIPAA compliance requirements. With DKB you can achieve compliance without compromising productivity.

Radically different approach, dramatically different results

Your assigned virtual CIO and CTO visit your office regularly to get face time with your staff and prevent potential issues before they happen. Additionally, we run comprehensive quarterly assessments and advisory sessions to keep your systems optimized and data protected.

Our service desk is staffed with experts, who resolve any issues within minutes rather than hours. Our unlimited tech support prevents loss of productivity and saves you money, while giving you peace of mind.

CUSTOMIZED SERVICES FOR YOUR PRACTICE:

- An advanced incident management system that significantly reduces and eliminates recurring problems
- Secure cloud services including encrypted backup and disaster recovery
- Performance and security improvements with EHR platforms
- Secure access to critical information from any device
- Industry-leading monitoring and management tools, providing proactive infrastructure and applications monitoring
- HIPAA SRA, compliance & remediation
- Real-time, US-based 24/7 support to address issues whenever needed
- Comprehensive IT management services at fixed monthly rates

DKBinnovative's team has worked with more than 200 practices and 60 hospitals. We deploy more than 500 best practices, cutting-edge technology, and the utmost transparency to deliver increased productivity, reduced risk, and overall IT peace of mind.

2x The **healthcare** industry experiences **twice** the amount of **cyberattacks** as other industries

$ **Healthcare Data Breach** **Costs Highest** of any industry at $408 PER RECORD

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